



ON-DEMAND INTELLIGENCE THAT TAKES YOUR FLEET FURTHER

TURNING DATA INTO INSIGHTS.

Fitted as standard with a Detroit engine¹, the Detroit Connect suite of connected vehicle services makes it easy for fleets and owner-operators to manage truck health, performance and driver safety. Collecting real-time data and delivering actionable information to help you maximise uptime, Detroit Connect provides all the details you need to make critical business decisions. The suite of services includes Virtual Technician, Remote Updates, and Safety Event Viewer.

Virtual Technician translates fault data into practical intelligence. With real-time service support, your trucks will spend less time in the workshop and more time getting the job done.

Remote Updates allows you to make selected engine parameter changes for eligible Freightliner and Western Star trucks in your fleet – all from the Detroit Connect portal.

Safety Event Viewer tracks driver safety and improves vehicle performance, helping you to identify key insights on operating efficiency and safety risks across your fleet.

TURNING INSIGHTS INTO UPTIME.

Detroit Connect services are delivered via our proprietary connectivity platform. To view real-time fault and performance data on the Detroit Connect Portal, you can create an account at hq.detroitconnect.com/DTPortal/signup.



1. Detroit Connect is standard fitment for Australia and New Zealand supplied Freightliner and Western Star Trucks fitted with Detroit engines and meeting emissions level GHG17 or newer. Access to Detroit Connect services is subject to having a valid Detroit Connect subscription package.





VIRTUAL TECHNICIAN

Real-time support, on and off the road.

It's never been easier to make informed decisions for the performance of your fleet. Detroit Connect Virtual Technician notifies fleets within minutes if their vehicles experience an engine or aftertreatment fault event. The system also gives you the full detail on the fault, including its severity and recommendations on when, where and how to best address the issue.

Around 20 percent of faults transmitted by Virtual Technician can be resolved by the truck driver. In this case, the system will provide instructions for the driver to solve the issue. This means minimised time in the workshop and maximised productivity.

Virtual Technician helps you make informed decisions so you only service your vehicles when needed, communicating via email and through the Detroit Connect Portal. The system comes fitted as standard on all vehicles equipped with Detroit engines¹.

REMOTE UPDATES

Powertrain updates made easy

With Detroit Connect Remote Updates, there will be instances where drivers no longer need to stop and physically connect their vehicles to initiate parameter changes and updates. Using secure, over-the-air programming, Remote Updates allows you to make selected engine parameter changes for eligible Freightliner and Western Star trucks in your fleet — all from the Detroit Connect portal.

Engine parameters can be changed remotely to set maximum truck speeds and cruise control speed limits for drivers. Remote Updates even allows fleet managers to make system changes when trucks are not in service.

DDEC reports can also be requested and retrieved remotely, to give you complete visibility of detailed fuel consumption and driving data for every Detroit Connect equipped truck in the fleet.

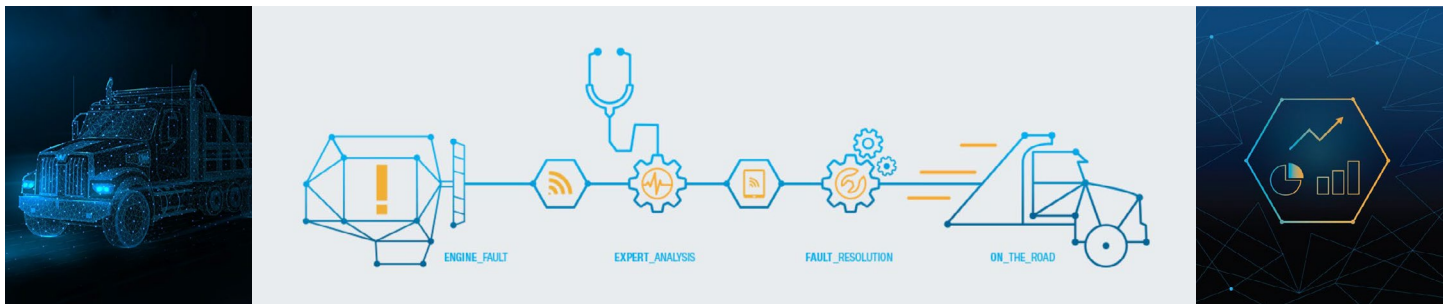
SAFETY ANALYTICS

Unlock the power of data-driven insights

Detroit Connect translates safety performance data into interactive, easy-to-understand insights. With the ability to quickly identify driver behaviors, trends and root causes across this data, you can reduce dangerous driving habits and optimise vehicle performance.

Fitted as standard, Detroit Connect Safety Event Viewer, paired with Detroit Assurance safety systems, delivers critical data when safety events occur directly into the Connect Portal. Insights on single trip, single vehicle, or your entire fleet over multiple periods can be displayed in the portal.

The optional² Safety Analytics feature takes this a step further, with the ability to identify driver behaviors, trends and root causes, with the goal of reducing dangerous driving habits and optimising vehicle performance.



2. Safety Analytics is available as an additional cost option for trucks fitted with Detroit Connect and Detroit Assurance safety systems.

